\* figures in [] are as of the March 30 press conference

## Main Activities for Securing Means of Communication

Securing Means of Communication and Use of ICT	Fixed-line & Mobile	Installation of special public phones using portable satellite equipment (approximately 3,600 phones) [approximately 2,300 phones]	
		Deployment of mobile base stations (approximately 31 units) [approximately 30 units]	
		Rental of free satellite mobile phones (approximately 900 units) [approximately 870 units] Rental of free mobile phones (approximately 2,100 units) [approximately 1,440 units] Installation of free battery recharging station (approximately 410 stations)	
	Internet	Deployment of free Internet booths (336 locations) [138 locations]  Cooperation with other carriers in providing broadband environments through the Internet, as a means of obtaining information	
		Rental of tablet devices (approximately 670 units) [approximately 180 units]	
		Provision of free access to public wireless LAN services (FLET'S Spot, etc.)  Free for those affected individuals and persons engaged in volunteer activities	
	Support Using ICT	Provision of portal sites to provide livelihood support information to affected persons (operation status of evacuation sites, water supply locations and stores, etc.)	
		Government field	• Free provision to government agencies, etc. of map data and aerial photographs before and after the disaster
		Medical field	• Implement remote health consultations via video telephones, etc., at evacuation sites Planned for Kurihara City in Miyagi Prefecture and Tono City in Iwate Prefecture to support the activities

Medical field	of the Continuous Care and Cure Network Project (C3NP), a volunteer organization
Education field	<ul> <li>Free provision of a comprehensive contact system for communication from schools to parents and guardians</li> <li>Support for the creation of student learning environments         Considering the provision of problem set materials for tablet devices, etc. by collaborating with partner companies and experienced educators in the education field.     </li> </ul>

## Major Efforts in Providing Life Support to the Affected People

Safety Confirmation	Disaster emergency message dial (approximately 3.30 million uses) [approximately 3.17 million uses] Disaster emergency broadband message board (approximately 0.26 million uses) [approximately 0.24 million uses] Disaster message board (approximately 4.25 million uses) [approximately 3.79 million uses]		
	Message saving Delivering saved messages, received from the affected person, to the intended recipient on their behalf.		
Life Support	Provision of Company residences (54 residences: approximately 3,400 houses) [43 residences: approximately 3,000 houses], • land, etc. (12 premises)  Provided as living space for affected people at the local government's request.		
	Provision of free telephones to temporary housing, etc. (initially arranged for 30,000 telephones)		
Other	Donation of 1 billion yen from NTT Group		

Donations through affected area support charity site and members service point exchange program

Waiver of telephone basic charges, etc. for the periods that communication services were unavailable

Use of agricultural products, farmed in the affected area, at the company cafeteria