

# NTT DOCOMO, INC. IR PRESENTATION

September, 2008

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### Forward-Looking Statements

This presentation contains forward-looking statements such as forecasts of results of operations, management strategies, objectives and plans, forecasts of operational data such as expected number of subscribers, and expected dividend payments. All forward-looking statements that are not historical facts are based on management's current plans, expectations, assumptions and estimates based on the information currently available. Some of the projected numbers in this report were derived using certain assumptions that are indispensable for making such projections in addition to historical facts. These forward-looking statements are subject to various known and unknown risks, uncertainties and other factors that could cause our actual results to differ materially from those contained in or suggested by any forward-looking statement. Potential risks and uncertainties include, without limitation, the following:

- 1. As competition in the market becomes more fierce due to changes in the business environment caused by Mobile Number Portability, new market entrants, competition from other cellular service providers or other technologies, and other factors could limit our acquisition of new subscribers retention of existing subscribers, or may lead to decrease in ARPU or an increase in our costs and expenses.
- 2. Current and new services, usage patterns, and sales schemes introduced by our corporate group may not develop as planned, which could affect our financial condition and limit our growth.
- 3. The introduction or change of various laws or regulations or the application of such laws and regulations to our corporate group could restrict our business operations, which may adversely affect our financial condition and results of operations.
- 4. Limitations in the amount of frequency spectrum or facilities made available to us could negatively affect our ability to maintain and improve our service quality and level of customer satisfaction.
- 5. The W-CDMA technology that we use for our 3G system and/or mobile multimedia services may not be introduced by other overseas operators, which could limit our ability to offer international services to our subscribers.
- 6. Our domestic and international investments, alliances and collaborations may not produce the returns or provide the opportunities we expect.
- 7. As electronic payment capability and many other new features are built into our cellular phones, and services of parties other than those belonging to our corporate group are provided through our cellular handsets, potential problems resulting from malfunctions, defects or loss of handsets, or imperfection of services provided by such other parties may arise, which could have an adverse effect on our financial condition and results of operations.
- 8. Social problems that could be caused by misuse or misunderstanding of our products and services may adversely affect our credibility or corporate image.
- 9. Inadequate handling of confidential business information including personal information by our corporate group, contractors and other factors, may adversely affect our credibility or corporate image.
- 10. Owners of intellectual property rights that are essential for our business execution may not grant us the right to license or otherwise use such intellectual property rights on acceptable terms or at all, which may limit our ability to offer certain technologies, products and/or services, and we may also be held liable for damage compensation if we infringe the intellectual property rights of others.
- 11. Earthquakes, power shortages, malfunctioning of equipment, software bugs, computer viruses, cyber attacks, hacking, unauthorized access and other problems could cause systems failures in the networks required for the provision of service, disrupting our ability to offer services to our subscribers, and may adversely affect our credibility or corporate image.
- 12. Concerns about wireless telecommunications health risks may adversely affect our financial condition and results of operations.
- 13. Our parent company, Nippon Telegraph and Telephone Corporation (NTT), could exercise influence that may not be in the interests of our other shareholders.

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## **Business Overview**



# •NTT DOCOMO's total subscriptions: Approx. 53.7 million (Japan's largest mobile phone carrier)



### Gross Handset Sales/Market Share of Net Additions

 Successfully maintained DOCOMO's market share in gross handset sales at approx. 50% even after launch of Mobile Number Portability (MNP)



Calculated based on financial results materials of each company

Handsets sold by TU-KA and EMOBILE are not included

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Source: Telecommunications Carriers Association (TCA)

Market Share of Net Additions



 Churn rate has declined constantly following the introduction of new business model

#### Cellular (FOMA+mova) Churn Rate



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### Growth trend of packet ARPU has been sustained



International service-related revenues, which had not been included in previous reports, have been included in the ARPU data calculations as of the fiscal year ended Mar. 31, 2006, in view of their growing contribution to total revenues.

◆ For an explanation of ÅRPU, please see Slide 52 of this document, "Definition and Calculation Methods of MOU and ARPU".



• CAPEX has been declining due to completion of FOMA's horizontal expansion



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•Returning profits to shareholders is considered one of the most important issues in our corporate policies

#### Dividend per share



#### Total shareholder returns

FY2007 (actual)



Repurchase



## **DOCOMO** Reform







Transformation to a company attaching priority to satisfying user needs





# •Execute "New DOCOMO Commitments" to transform DOCOMO from a customer-centric viewpoint





### DOCOMO Reform (2)

•Carry out reform seeking proposals and comments from all levels of the company--from top management to rank-and-file employees.



## Business Process Review from Customer Viewpoint

• Plan to carry out extensive review of our entire business operation, ranging from customer treatment to network coverage

Examples of processes under review

Front activities	<ul> <li>Strengthen customer counters (expansion of DOCOMO Shops)</li> <li>Reinforce front-activity supporting system (establishment of Front Support Center)</li> </ul>				
After-sales support	Revamp "DOCOMO Premier Club"				
Network coverage improvement	<ul> <li>Proper and swift response to customer requests (e.g., customer visit, etc.)</li> <li>Coverage improvement focusing on areas where customers frequently use phones</li> </ul>				
Services	<ul> <li>Review of existing services</li> <li>Provide personalized services</li> </ul>	Handsets	<ul> <li>Improve ease of use</li> <li>Enrich lineup of new handsets tailored to user's lifestyle needs</li> </ul>		
Billing plans	<ul> <li>Easy-to-understand billing plans</li> <li>Billing plans meticulously responding to customer needs</li> </ul>	CSR	<ul> <li>Strengthen mobile phone safety classes and other activities</li> <li>Broader adoption of "universal design"</li> </ul>		



## **New Business Model**



• Transition to a business model suited to a mature market by offering "new discount services" and "new purchase methods" as a set





Introduced new discount packages in August 2007

New discount services



Note: This slide describes the principal contents of each service. For details concerning the conditions for service provision, please see DOCOMO's web site and other DOCOMO materials



• Introduced two courses as new handset purchase options in Nov. 2007

## **"Value Course"** Offers cheaper monthly charges in return for asking subscribers to shoulder cost of handset



## "Basic Course" Lower upfront handset costs but no discounts on monthly charges

#### Handset price

 Offers ¥15,750 discount on handset price conditioned upon 2-year use of same handset

#### Monthly charge

No changes from conventional plans

\* Offers a discount of ¥1,680/month to the basic monthly charge before applying various discount packages



Adoption of new business model has expanded steadily



\* Percentage of users who chose "Value Course" among total users who purchased a handset using new purchase method







## **Growth Strategies**

## Directions of Service Development (Growth Strategies)

 Aim to expand three key business domains (flat-rate subscription, life assistant and int'l businesses) to have more customers use our services more conveniently for a longer period





### Aim to diversify revenue models in three key business domains





### • No. of "pake-hodai" subscriptions\* grew to 13.4 million





 Aim to further advance "mobile video" by providing a wide array of services tailored to customer's viewing style





- DCMX subs grew to 6.44 million and no. of iD payment terminals installed reached 340,000
- User base of GPS-enabled handsets topped 15 million, and usage of location informationrelated services has been growing



To start in Guam & China (From July 2008) (Planned)







### • Aim to grow international business in three key areas





200

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FY06/10

20

30

4Q

FY07/10

20

30

4Q

International services revenues increased 25% year-on-year

20

FY08/10





#### Establishment of DOCOMO China

Corporate marketing targeting locally based Japanese companies

<sup>▷</sup>Corporate communication solutions

▷ ITC consulting

Investment/Alliance

#### Investment in TMIB (Bangladesh)(planned)

- Amount to be invested: Approx. 37 billion yen
- Aim to secure growth opportunities in Asia/Pacific region







### Projected Growth of Each Business Domain



\*: Revenue sizes are estimated based on the number of "pake-hodai" and "i-channel" subscriptions. Projected revenue boosting effect is the cumulative effect for FY07 and 08.

\*\* : Includes international services revenues, dividends from overseas investees and revenue contribution of overseas affiliates accounted for by equity method, etc.



## **Network Evolution Plans**



### Facilitate network evolution and speed/capacity enhancements





Achieved steadfast progress in preparations for network evolution





Plan to offer all services via a common infrastructure in the future





• We believe LTE to become the world's mainstream next-generation mobile communications standard





Descriptions above were extracted from newspaper articles, etc.

Descriptions above contain items under study

#### Timing of introduction (planned)

	2009	2010	2011~
döcomo	Commercial Syst Development	Commercial Deployment	
Principal carriers			Commercial Deployment



## **Handset Evolution Plans**



#### Diversification of input/output devices



#### **Convenient advancements for carrying a handset 24x7**




- Trend to create common & open handset platform has been accelerating
- DOCOMO participates in and contributes to all relevant organizations (Symbian, Linux and Android)





• Software developed for DOCOMO to be bundled in a package and provided to handset manufacturers

Operator Pack (conceptual)





\*\* Operator Pack: Suite of DOCOMO-specific applications



• Aim to have Cellular phones to evolve into a "life-support device" providing "personalized" behavior assistance to each user



Cellular's added value







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# **Appendices**

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## FY2008/1Q Financial Results

US GAAP

	<b>2007/4-6</b> (1Q) (1)	<b>2008/4-6</b> (1Q) (2)	Changes ⑴ →(2)	<b>2009/3</b> (Full year forecast) <b>(3)</b>	Progress to forecast (2) /(3)
Operating Revenues (Billions of yen)	1,182.9	1,170.2	-1.1%	4,768.0	24.5%
Cellular Services Revenues (Billions of yen)	1,032.7	936.4	-9.3%	3,605.0	26.0%
Operating Expenses (Billions of yen)	979.0	873.8	-10.7%	3,938.0	22.2%
Operating Income (Billions of yen)	203.9	296.5	+45.4%	830.0	35.7%
Income Before Income Taxes (Billions of yen)	205.5	288.4	+40.4%	835.0	34.5%
Net Income (Billions of yen)	122.8	173.5	+41.3%	503.0	34.5%
EBITDA Margin (%) *	32.7	40.1	<b>+7.4</b> points	34.1	-
Adjusted Free Cash Flow (Billions of yen) **	49.2	-105.6	-	80.0	-

Consolidated financial statements in this document are unaudited.

\* For an explanation of the calculation processes for these numbers, please see the reconciliations to the most directly comparable financial measures calculated and presented in accordance with GAAP on Slide 53 and the IR page of our website, www.nttdocomo.co.jp.

\*\*Adjusted free cash flow excludes the effects of uncollected revenues due to bank holidays at the end of the fiscal year and changes in investment for cash management purposes with original maturities of longer than three months.
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International services revenues" are included in "Cellular services revenues (voice, packet)".







\* Revenue-linked expenses: Cost of equipment sold + distributor commissions + cost of DOCOMO Point service

### **Capital Expenditures**







### MOU for FY2008/1Q was 137 minutes (down 2.1% year-on-year)



◆ For an explanation of MOU, please see Slide 52 of this document, "Definition and Calculation Methods of MOU and ARPU".



FOMA subscribers grew to 45.2 million (84.3% of DOCOMO's total subs)
Stop accepting new mova subscribers on Nov. 30, 2008 (planned)



◆ Inclusive of Communication Module Service subscribers



 Increased video content usage contributed to growth of flat-rate subscriptions and packet ARPU





 Domains of DOCOMO's Credit			
Roles	S	rvices provided by DOCOMO	
•Define rules •Provide a platfo	orm <b>i D</b>	A new credit brand established by DOCOMO     Provides an open payment platform	
Issuer business • Credit card issuance	DCMX	<ul> <li>Credit lines from ¥200,000/month</li> <li>Int'l brand cards are also issued</li> <li>Revolving payment/cashing</li> </ul>	
	DCMX mini	<ul> <li>Easy-to-use mobile credit service</li> <li>Simple application directly from handset</li> <li>Billed together with monthly phone bills</li> <li>Instant credit line up to ¥10,000/ month</li> </ul>	
 Acquirer business • Merchant acquisition		ants to be acquired by ess partners (e.g., Sumitomo Mitsui etc.)	







Improve efficiency of core network	Use of compact base stations	Reduce circuit costs		
ALL-IP network •Use of generic equipment •Integration and capacity enhancement of network equipment	Enrich lineup of compact base stations •Use different base station equipment depending on cell size (Base station equipment lineup) Standard type	Convert leased circuits into own transmission lines Optimization by circuit type <circuit base="" cost="" per="" station=""></circuit>		
(Today) IP used for packet transmission ATM IP Voice Packet Voice Packet	Small/mid-size type Optical fiber-extended BS Standard type Small/mid-size type Integrated/small-size type FOMA booster Femto cell BTS*	FY2006 FY2007 FY2008 (forecast)		

\*BTS:Base Transceiver Station



## Definition and Calculation Methods of MOU and ARPU

#### ♦ MOU (Minutes of usage): Average communication time per one month per one user.

#### ARPU (Average monthly Revenue Per Unit):

Average monthly revenue per unit, or ARPU, is used to measure average monthly operating revenues attributable to designated services on a per subscription basis. ARPU is calculated by dividing various revenue items included in our wireless services revenues, such as monthly charges, voice transmission charges and packet transmission charges, from designated services which are incurred consistently each month, by the number of active subscriptions to the relevant services. Accordingly, the calculation of ARPU excludes revenues that are not representative of monthly average usage such as activation fees. We believe that our ARPU figures provide useful information to analyze the average usage per subscription and the impacts of changes in our billing arrangements. The revenue items included in the numerators of our ARPU figures are based on our U.S. GAAP results of operations.

#### Aggregate ARPU (FOMA+mova): Voice ARPU (FOMA+mova) + Packet ARPU (FOMA+mova)

Voice ARPU (FOMA+mova): Voice ARPU (FOMA+mova) Related Revenues (monthly charges, voice transmission charges) /

No. of active cellular phone subscriptions (FOMA+mova)

Seatest ARPU (FOMA+mova): {Packet ARPU (FOMA) Related Revenues (monthly charges, packet transmission charges) +

i-mode ARPU (mova) Related Revenues (monthly charges, packet transmission charges)} /

No. of active cellular phone subscriptions (FOMA+mova)

i-mode ARPU (FOMA+mova): i-mode ARPU (FOMA+mova) Related Revenues (monthly charges, packet transmission charges) / No. of active cellular phone subscriptions (FOMA+mova)

#### Aggregate ARPU (FOMA): Voice ARPU (FOMA) + Packet ARPU (FOMA)

Voice ARPU (FOMA): Voice ARPU (FOMA) Related Revenues (monthly charges, voice transmission charges) / No. of active cellular phone subscriptions (FOMA)

Packet ARPU (FOMA): Packet ARPU (FOMA) Related Revenues (monthly charges, packet transmission charges) / No. of active cellular phone subscriptions (FOMA)

i-mode ARPU (FOMA): i-mode ARPU (FOMA) Related Revenues (monthly charges, packet transmission charges) / No. of active cellular phone subscriptions (FOMA)

#### Aggregate ARPU (mova): Voice ARPU (mova) + i-mode ARPU (mova)

Voice ARPU (mova): Voice ARPU (mova) Related Revenues (monthly charges, voice transmission charges) / No. of active cellular phone subscriptions (mova)

i-mode ARPU (mova): i-mode ARPU (mova) Related Revenues (monthly charges, packet transmission charges) / No. of active cellular phone subscriptions (mova)

#### • Number of active subscriptions used in ARPU and MOU calculations are as follows:

♦ Quarterly data: sum of "No. of active subscriptions in each month"\* of the current quarter

 $\diamond$  Half-year data: sum of "No. of active subscriptions in each month"\* of the current half

♦ Full-year data: sum of "No. of active subscriptions in each month"\* of the current fiscal year

\* "No. of active subscriptions in each month": (No. of subs at end of previous month + No. of subs at end of current month)/2

\*The revenues and no. of subscriptions of Communication Module Service are not included in the above calculation of ARPU and MOU.

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### Reconciliation of the Disclosed Non-GAAP Financial Measures to the Most Directly Comparable GAAP Financial Measures

EBITDA and EBITDA margin	Billions	Billions of yen	
	Three months ended June 30, 2008	Three months ended June 30, 2007	
a. EBITDA	¥ 469.7	¥ 386.6	
Depreciation and amortization	(168.5)	(177.1)	
Losses on sale or disposal of property, plant and equipment	(4.7)	(5.7)	
Operating income	296.5	203.9	
Other income (expense)	(8.1)	1.6	
Income taxes	(118.0)	(82.6)	
Equity in net income (losses) of affiliates	3.1	(0.1)	
Minority interests in consolidated subsidiaries	(0.0)	(0.0)	
b. Net income	173.5	122.8	
c. Total operating revenues	1,170.2	1,182.9	
EBITDA margin (=a/c)	40.1%	32.7%	
Net income margin (=b/c)	14.8%	10.4%	

Note: EBITDA and EBITDA margin, as we use them, are different from EBITDA as used in Item 10(e) of regulation S-K and may not be comparable to similarly titled measures used by other companies.

#### 2. Free cash flows excluding irregular factors and changes in investments for cash management purpose

	Billions of yen	
	Three months ended June 30, 2008	Three months ended June 30, 2007
Free cash flows excluding irregular factors and changes in investments		
for cash management purpose	¥ (105.6)	¥ 49.2
Irregular factors (1)	-	(4.0)
Changes of investments for cash management purpose (2)	50.4	97.7
Free cash flows	(55.2)	142.9
Net cash used in investing activities	(190.4)	(157.8)
Net cash provided by operating activities	135.3	300.7

Note: (1) Irregular factors represent the effects of uncollected revenues due to a bank closure at the end of the fiscal period.

Irregular factors during the three months ended June 30, 2007 was net effects of bank closures as of March 31, 2007 and June 30, 2007.

(2)Changes in investments for cash management purpose were derived from purchases, redemption at maturity and disposals of financial instruments held for cash management purpose with original maturities of longer than three months.





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