Operating Data

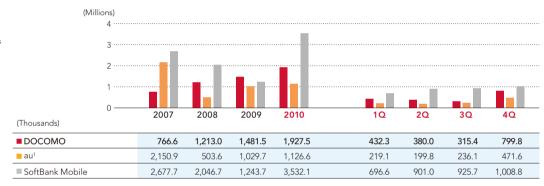
Number of Subscriptions

(Fiscal year/quarterly data) Source: Telecommunications Carriers



Net Additions

(Fiscal year/quarterly data) Source: Telecommunications Carriers Association



Churn Rate

(Fiscal year/quarterly data) Source: Public sources from each company

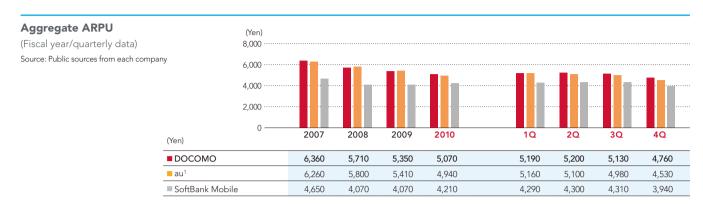


■ DOCOMO	0.80%	0.50%	0.46%	0.47%	0.44%	0.49%	0.46%	0.48%
■ au ¹	0.95%	0.76%	0.72%	0.73%	0.75%	0.73%	0.68%	0.75%
SoftBank Mobile	1.32%	1.00%	1.37%	0.98%	1.02%	0.96%	0.91%	1.02%

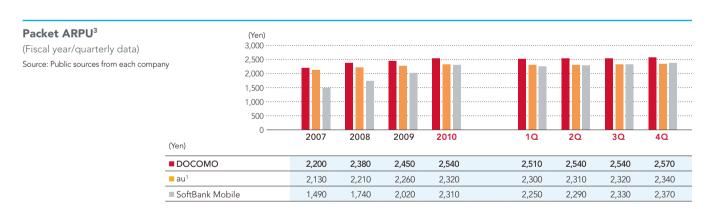
Number of Handsets Sold

(Fiscal year/quarterly data) Source: Public sources from each company





Voice ARPU (Yen) 5,000 (Fiscal year/quarterly data) 4,000 Source: Public sources from each company 3.000 2,000 1,000 0 2007 2008 2009 2010 10 20 3Q 40 (Yen) ■ DOCOMO 4,160 3.330 2.900 2.530 2.680 2,660 2.590 2.190 ■ au¹ 4,130 3,590 3,150 2,620 2,860 2,790 2,660 2,190 2,320 1,570 ■ SoftBank Mobile 3,150 2,050 1,890 2,030 2,020 1,980



DOCOMO's Definition and Calculation Methods of ARPU and MOU

Definition of ARPU and MOU

(1) ARPU (Average monthly Revenue Per Unit):

Average monthly revenue per unit, or ARPU, is used to measure average monthly operating revenues attributable to designated services on a per subscription basis. ARPU is calculated by dividing various revenue items included in operating revenues from our wireless services, such as basic monthly charges, voice communication charges and packet communication charges, from designated services which are incurred consistently each month, by the number of active subscriptions to the relevant services. Accordingly, the calculation of ARPU excludes revenues that are not representative of monthly average usage such as activation fees. We believe that our ARPU figures provide useful information to analyze the average usage per subscription and the impacts of changes in our billing arrangements. The revenue items included in the numerators of our ARPU figures are based on our U.S. GAAP results of operations.

(2) MOU (Minutes of Use): Average monthly communication time per subscription.

ARPU Calculation Methods

Aggregate ARPU = Voice ARPU + Packet ARPU

- Voice ARPU: Voice ARPU Related Revenues (basic monthly charges, voice communication charges) / No. of active subscriptions
- Packet ARPU: Packet ARPU Related Revenues (basic monthly charges, packet communication charges) / No. of active subscriptions

Active Subscriptions Calculation Methods

No. of active subscriptions used in ARPU and MOU calculations is as follows:

Sum of No. of active subscriptions for each month ((No. of subscriptions at the end of previous month + No. of subscriptions at the end of current month) / 2) during the relevant period.

Note: Subscriptions and revenues for Communication Module Services and *Phone Number Storage* and *Mail Address Storage services* are not included in the ARPU and MOU calculations.

- 1 Includes TU-KA (TU-KA was phased out at the end of March 2008)
- 2 Figures do not include EMOBILE
- 3 Specific names might differ by company.
- * Definitions of ARPU, MOU, etc., might be different from those used by other companies.