

● This guide is intended for users of DOCOMO mobile phones with a DOCOMO UIM Card (or otherwise a FOMA Card or DOCOMO mini UIM Card. Hereinafter the same applies).
 ● If the SIM lock system of a DOCOMO mobile phone is disabled and a non-DOCOMO SIM card is inserted, the services described in this guide will not be available. If a DOCOMO UIM Card is used for a non-DOCOMO mobile phone, some of the services described in this guide may not be available.
 *In this guide, the term "FOMA or Xi" refers to a FOMA or Xi handset in which your DOCOMO UIM Card is inserted. *The operational procedures cited in this guide cannot be used when the phone is out of service range. *Android is a trademark or registered trademark of Google Inc. *The names and logos of services and products included in this publication are the trademarks or registered trademarks of their respective owners.

Have announcements played in English

English Announcement Service

Application	Monthly Charge
Not Required	Free

*For more details, refer to "Charges" on p. 5.

This service enables smoother communication by allowing you to switch announcements to English when making and receiving calls, using Voice Mail service and Call Forwarding services, and setting other network services.

Uses:

This is NTT DOCOMO.
Your call cannot be...



こちらは、NTT
ドコモです。
おかけになっ
た電話は...

The English language option now allows non-Japanese speakers to follow recorded announcements.

Service Features

Two outgoing call language options to choose from, three for incoming calls.

Japanese and English language announcements are available. You can set the announcement language for incoming and outgoing calls.

Outgoing Calls (Announcement you hear)	<ul style="list-style-type: none"> ● Japanese ● English
Incoming Calls (Announcement for person calling)	<ul style="list-style-type: none"> ● Japanese ● Japanese+English (English announcement plays after Japanese announcement) ● English+Japanese (Japanese announcement plays after English announcement)

* The language used for the guidance announcements is set to "Japanese" at the time of subscription to the service.

[With smartphones (only models running AndroidOS)]

Use the following procedure to make the settings. *Procedures may differ depending on handset.

● From the Handset Screen

Select "Settings." → Select "Call settings." → Select "Network service." → Select "English guidance."

*For certain models without a menu, make settings using the dial pad.

Outgoing Call Setting

This sets the announcement that you will hear when making calls, configuring network services, etc.

- When set with the dialing pad, an English announcement is played after the Japanese announcement.
- This setting is only available for your subscribed phone. It is not accessible from other phones.

From the Handset Screen

- Display the English Announcement menu, and select "Guidance setting."
- Select whether to set the announcement language for incoming or outgoing calls.
Select "Outgoing call." Select "Outgoing + Incoming" to set the announcement language for outgoing and incoming calls in succession.
- Select the announcement language to set.
- Select "YES" to activate the service, or "NO" to cancel it.
A confirmation screen will appear. Select "YES" to set the announcement language.
- The results of your setting appear.
If the setting is successful, "Outgoing calls set to XXX" will be displayed. This completes the setting.

Using the Dial Pad

- Press 1 4 5 8 [Phone icon]

Language setting for network messages.
Press 1 to set for outgoing calls, press 2 to set for incoming calls.
- Press 1

Press 1 to set in Japanese, press 2 to set in English.
- Press one of the following: 1 (Japanese) 2 (English)

Network messages can now be set in Japanese (English). Press the # key to accept, press the * key to cancel.
- Press # or *
(Confirm your setting) (Cancel your setting)

If you pressed * (to cancel your settings), you are returned to Announcement 2. Complete your setting again.
Press # (Confirm your setting)
Press the * key to set the network messages for incoming calls, press the # key to disconnect.
- Press * or # [Phone icon]
(Configure incoming call setting) (Finish)

When using the dial pad for these procedures, you can still use it while announcements are playing if you happen to know how to carry out the procedure you want to perform.

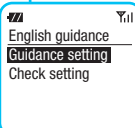
* The set up procedure may differ depending on the handset. See the user's manual of your handset for details. * Actual screen may be different.

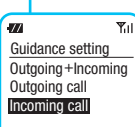
Incoming Call Setting


This sets the announcement that the caller will hear when a call comes in on your mobile phone.

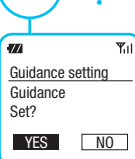
- When set with the dialing pad, an English announcement is played after the Japanese announcement.
- This setting is only available for your subscribed phone. It is not accessible from other phones.

From the Handset Screen

- 


Display the English Announcement menu, and select "Guidance setting."
- 

Select whether to set the announcement language for incoming or outgoing calls. Select "Incoming call." Select "Outgoing + Incoming" to set the announcement language for outgoing and incoming calls in succession.
- 

Select the announcement language to set.
- 

Select "YES" to activate the service, or "NO" to cancel it. A confirmation screen will appear. Select "YES" to set the announcement language.
- The results of your setting appear. If the setting is successful, "Incoming calls set to XXX" will be displayed. This completes the setting.

Using the Dial Pad

- Press **1 4 5 8** 

"Language setting for network messages. Press 1 to set for outgoing calls, press 2 to set for incoming calls."
- Press **2**


"Press 1 to set in Japanese, press 2 to set in Japanese and English, press 3 to set in English and Japanese."
- Press one of the following:

1 (Japanese) **2** (Japanese+English) **3** (English+Japanese)

*"Network messages can now be set in Japanese ("Japanese and English", "English and Japanese"). Press the # key to accept, press the * key to cancel."*
- Press **#** or *****

(Confirm your setting) (Cancel your setting)

* If you pressed * (to cancel your settings), you are returned to Announcement ②. Complete your setting again.

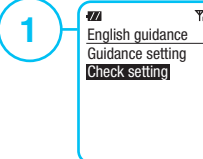
*"Press # (Confirm your setting) Press the * key to set the network messages for outgoing calls, press the # key to disconnect."*
- Press ***** or **#** 

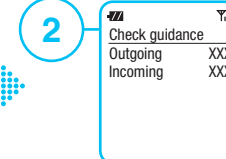
(Configure Outgoing call setting) (Finish)

Checking the Announcement Status

Check which language the announcement is set to.

From the Handset Screen

- 

Display the English Announcement menu, and select "Check setting."
- 

The results of your setting appear. If the inquiry is successful, the announcement language settings for outgoing and incoming calls will be displayed.

Examples of Japanese and English Announcements

Basic Announcements

- If the mobile phone dialed is out of the service area or turned off

Kochira wa NTT Docomo desu. Okake ni natta denwa wa denpa no todokanai basho ni aruka dengen ga haitte inai tame kakarimasen. This is NTT DOCOMO. Your call cannot be completed because the number you have dialed is outside the service area or the telephone may be switched off.
- If the number dialed is not in service

Kochira wa NTT Docomo desu. Okake ni natta denwa ga bangou wo otashikame ni natte okake naoshi kudasai. This is NTT DOCOMO. The number you have dialed is currently not in service. Please check the number and dial again.
- If the number dialed is temporarily out of service

Kochira wa NTT Docomo desu. Okake ni natta denwa wa okyaku sama no gotsugou ni yori tsuuwa ga dekinaku natte orimasu. This is NTT DOCOMO. The number you have dialed is temporarily out of service.

Announcements for i-mode

- Okake ni natta denwa wa tadaima paketto tsushin chu desu. The number you have dialed is busy with packet transmissions.

Announcements for Voice Mail Service

- Rusuban denwa ni setsuzoku shimasu. Connecting to the Voice Mail Service Center.
- Hasshin-on no ato ni messeiji wo rokuon shite kudasai. Please leave your message after the tone. When you are finished, press 1 to exit. To check your message or to record it again, press the # key.

Announcements for Call Forwarding Service

- Kono odenwa wo tenso itashimasu node, sonomama omachi kudasai. Your call is being forwarded. Please hold the line.

Announcements for Public Mode (Drive Mode)

- Tadaima untenchu moshikuwa keitaidenwa no riyo wo hikae nakereba naranai basho ni irutame, dennwa ni deraremasen. Nochihodo okake naoshi kudasai. The person you are calling is currently driving or in an area where cellphone should not be used. Please try again later.

Announcements for Caller ID Display Request Service

- Saisho ni 186 wo tsukete hasshin suru nado, denwa bangou wo tsuuchi shite okakenaoshi kudasai. The Caller ID Notification is required to access the number you are trying to reach. Please activate the Caller ID Notification function and dial again, or, for a one-time only activation of the Caller ID Notification, dial 186 before the number you are calling.

Charges

No Application Required

Monthly Charge

Free

Charges for Settings

No dialing charges apply for "Outgoing Call Setting" and similar operations.

Notes on Use

- This service is not available if you are subscribed to the FOMA·Xi Data Plan. Note, however, that English announcements are available to Data Plan subscribers for incoming voice calls.
- Callers subscribed to this service will hear announcements in the language that the phone has been set.
- This service may not be available on some handsets.